

HENNEPIN COUNTY  
MINNESOTA

# HERC Tour Group Information



## Thank you for scheduling a tour of the Hennepin Energy Recovery Center (HERC).

As visitors of a working facility, all tours must follow instructions of the tour guide for your safety. Make sure that group size, chaperones, and expectations for noise, odor and dust are understood as described in the tour policy.

If you have questions or need to reschedule your tour, please call the Environment and Energy tour line at (612) 348-4930. We look forward to your visit.



- Tours begin at the HERC Visitor Center at **435 North 5th Street, Minneapolis, MN 55401**.
- Note that this address is that of a visitor entrance door on the top level on the Target Field Station Parking Ramp.
  - Please do not search for the address of the HERC plant (it's different) and attempt to drive to the HERC plant itself.
- Visitors are encouraged to take public transit, walk, or bike to the facility.



### Visitors must wear suitable shoes and clothing for their safety.

- Closed-toe, flat-heel shoes or boots are required. No high heels or sandals allowed.
- **Long, ankle length pants, socks and long sleeves are required.** Shorts, skirts and short-sleeved shirts are not allowed. Skirts are discouraged because of risk of getting caught in the equipment, but they are allowed if long pants and socks are worn underneath them and the skirt is no longer than ankle length.
- Visitors without appropriate shoes and clothing will not be allowed into the facility.



- Visitors with special needs should speak with the tour guide ahead of the tour for any physical, religious, or other accommodations. Tours may be adapted for handicapped access upon advanced request.
- Visitors should be prepared for noise, dust, smells, climbing several flights of stairs and walking outdoors.
- The inside of the facility is sometimes very dusty. Visitors with respiratory health issues should inform the tour guide of any health concerns in advance.



- Groups must give the tour scheduler 24-hour notice of cancellation.
- Hennepin County reserves the right to cancel the tour due to an emergency site outage. In the event of a cancellation, the county will notify the tour group as soon as possible and assist in rescheduling.



**Visitors or a parent/legal guardian must sign a Visitor Agreement before entering the facility.**



# Getting here: Blue and Green Light Rail Lines and Northstar, walking, and biking



The HERC Facility Visitor Center is located at **435 N. 5th Street, Minneapolis, MN 55401**.

Light rail and Northstar stop: Target Field

Bicycle racks are available on N. 5th St. on the upper and lower Target Field Station plaza. A Nice Ride station is on N. 5th St.

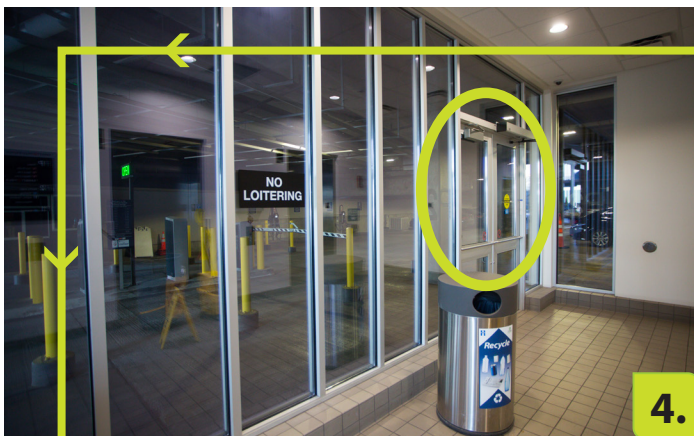
If you are walking: make your way to Target Field Station.



Walk to the access panel next to the glass door under the large screen.



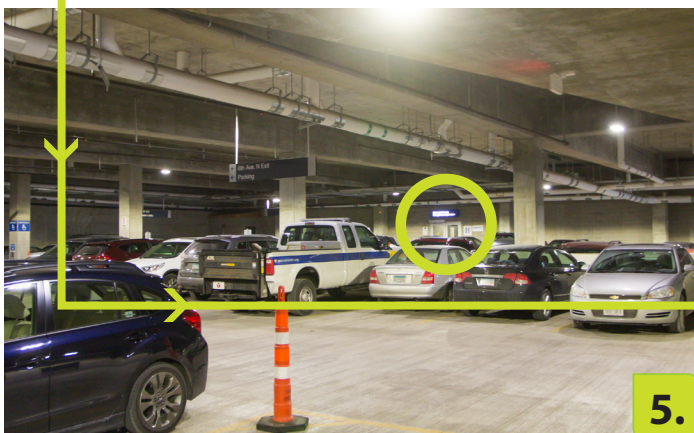
Press the SECURITY INTERCOM button and tell security staff that you have arrived for a HERC tour.



Exit the elevator and walk through the glass door to the far right.



Once security buzzes you in, walk through the glass door to access the elevators. Take an elevator to level P2.



Walk into the parking garage by veering right. Look up and to your right for the lit Visitor Center sign.



Walk up to the doors and your tour guide will let you in.

**Enjoy your tour!**



## Getting here: personal vehicle



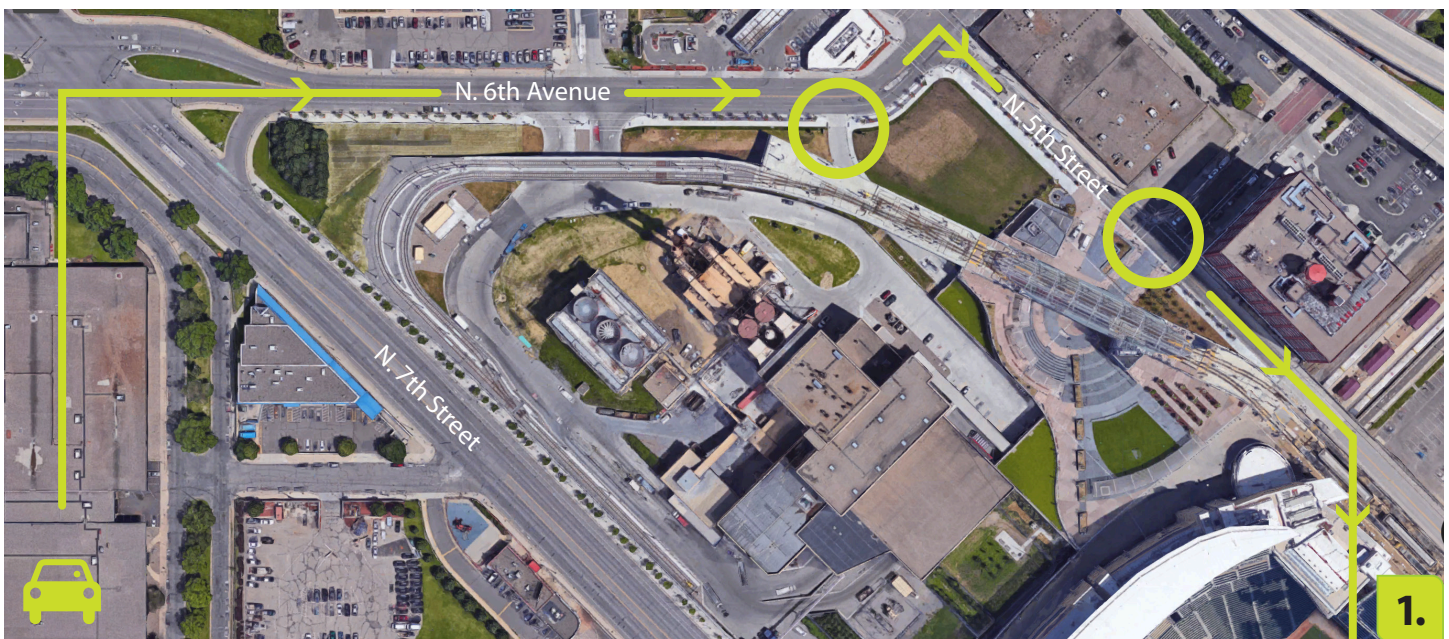
The HERC Facility Visitor Center is located at **435 N. 5th Street, Minneapolis, MN 55401**.

**There is no free personal vehicle parking at HERC.**



Target Field Station rests above a paid parking ramp. The ramp can be accessed from either 5th Street North or 6th Avenue North. Meter parking is available on surrounding streets.

Note that the ramp and street meter parking may be full and/or charge higher rates on Twins game days. Visitors may not park inside the fenced-in confines of the HERC Facility itself unless a charter bus is transporting your group. If you are arriving by bus please let the tour scheduler know in advance.



Access the parking ramp from N. 5th St. or 6th Ave. N.



Look for a Target Field Station "HERC visitors" sign. Enter the ramp.



## Getting here: personal vehicle (continued)

Look for signs in the ramp indicating what level you are parked on. If you are parked on level P2:



Look for the lit Visitor Center sign.  
Walk up to the doors and your tour guide will let you in.  
**Enjoy your tour!**

Look for signs in the ramp indicating what level you are parked on. If you are on level P1:



Enter the elevator and select level P2.



Exit the elevator and walk through the doors to the far right.



Walk up to the doors and your tour guide will let you in.  
**Enjoy your tour!**



Walk into the parking garage by veering right.  
Look up and to your right for the lit Visitor Center sign.



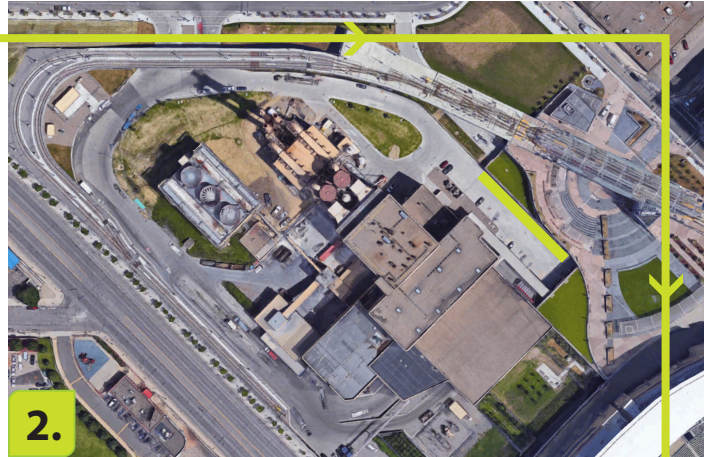
## Getting here: Charter bus



The HERC Facility charter bus entrance is located at 505 6th Avenue North, Minneapolis, MN 55405.  
Turn left after passing under light rail overpass



Pull up to the gate and tell the gate operator that you are a tour group.



Park on far left side of parking area across from yellow staircase.



Your tour guide will be waiting for you on the yellow stairs.  
[Enjoy your tour!](#)



HENNEPIN ENERGY RECOVERY CENTER (HERC)

# VISITOR AGREEMENT

Welcome to the Hennepin Energy Recovery Center (HERC), a waste-to-energy facility.  
Always be safe and enjoy your tour!

## Photo Consent

I hereby authorize the taking of photographs of myself and/or the child I am the legal guardian of in connection with public relations programs pertaining to print and electronic communication, news, promotional materials and the Web.

I also grant the Hennepin County Communications Department, or its designee, permission to use, edit, broadcast or publish said pictures. I waive any right that I may have to inspect or approve the pictures. I understand I am under no obligation to give this consent, but do so voluntarily. I agree that I shall receive no compensation of any kind for use of said pictures.

- ☐ I agree  
☐ I decline

The following conditions must be upheld for safety and liability purposes.

1. Visitors (or a parent/legal guardian if visitor is under age 18) must sign this agreement before entering the facility.
2. Visitors must be escorted at all times by an authorized representative of Hennepin County and/or GRE HERC Services, LLC.
3. Visitors must follow the directions given by facility personnel and observe facility rules and regulations. Personal safety equipment must be worn at all times, including hard hat, safety glasses, flat-heeled, closed-toe shoes, arm and leg coverage, and other appropriate items as instructed.
4. Officials and employees of government agencies visiting within their official capacity are asked to declare the purpose of their visit and to provide credentials upon request.
5. Visitors shall not publish, disclose or use oral or written confidential information, which may be obtained in the course of their visit without the prior approval of a Hennepin County and GRE HERC Services, LLC representative authorized to grant such approvals. If the visitor is already subject to a separate confidentially agreement, that agreement remains in full force and effect.
6. To the extent not prohibited by law or public policy, and in consideration of being allowed to visit the facility, visitors agree to assume all risks of personal injury, loss or damage to their property and for themselves, their heirs or others claiming through them, waive any right to make claims for any such injury, loss or damage to their property and for themselves, their heirs or others claiming through them, waive any right to make claims for any such injury, loss or damage in any manner against Hennepin County, GRE HERC Services, LLC , its affiliated companies, their directors, officers, employees, agents or representatives.

AGREED:

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Signature of visitor or parent/legal guardian if under 18

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Date

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Print name of visitor and parent/legal guardian if under 18

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Organization and title